

Working with Parents and Carers as Partners

Principal Statement

For all successful partnerships, it is imperative that all parties feel that they can contribute something of value to the relationship, whatever that may be. Therefore, we would actively promote parents / carers to contribute to the decision making process concerning their child.

Key Principles

- Parents primarily know their child the best.
- Staff will complete the All About Me and other documentation together with the parents / carers.
- Parents will be invited to contribute to their child's learning journey via online tapestry.
- Parents will have access to Step by Steps policies and procedures.
- It is important for staff to ensure that wherever possible parents are consulted before decisions are made concerning their child.
- All parents must be invited to Reviews and meetings as this will form the basis of the partnership twice a year.
- Staff must keep parents informed and work together on a regular basis of the young person's progress and achievements. In addition, parents must be informed of any significant incidents involving the young person.
- Staff should always adhere to professional boundaries and have awareness of appropriate information sharing levels.
- All parents are welcome to visit Step by Step at any time.
- It is important that parents update medical and personal information as soon as it changes.
- Parent questionnaire will be given yearly for feedback about our service.